

# Cookie Policy

Effective Date: 1<sup>st</sup> August 2018

# Cookie Policy

By using our website, you agree to the use of cookies as detailed in this section.

## What are Cookies?

Cookies are small pieces of text stored on your computer's hard disk when you visit a website. They allow us to distinguish you from other users of the website as each cookie is unique to your web browser, which helps us provide a better browsing experience and improve our website. They are not programs and cannot be executed as code, deliver viruses or install malware.

This site, like almost every site on the internet, uses cookies for the purpose of:

- Verifying your identity in order to ensure security
- Determining what kind of browser and settings you are using
- Allowing site owners and third parties such as advertisers to deliver user-specific content

## Our Policy

GMO-Z.com Trade UK strives to protect user privacy and supply detailed guidance about how their information is being used, in order for them to make informed decisions about how to manage their cookies. We are subject to the provisions of the 2011 EU directive on e-Privacy, which stipulates that websites must:

- Tell users that cookies are there
- Explain what the cookies are doing
- Obtain consent for the cookies to be stored on the user's device. For more information, [click here](#).

## Types of Cookie

GMO-Z.com Trade UK uses three types of cookie: essential, performance, and marketing.

### Essential Cookies

This type of cookie is required for the website to function properly. Please note that if these cookies are disabled, there may be problems using some online services and parts of the site. However, you can allow cookies from specific websites by making them "trusted websites" in your Internet browser.

### Performance Cookies

These cookies monitor the way users navigate around our website, allowing us to improve our site content and provide you with a better user experience. We can use this data to tailor the site to individual preferences and help users find the information they need more easily.

For example, we use Google Analytics, which evaluates site usage and user activities such as average pages viewed and length of stay on the site.

### Marketing Cookies

We use such cookies so that third party companies may provide advertising more relevant to the user. When visiting other sites where these cookies are recognised, you should be presented with content that matches your interests.

### Cookies we use

| Name            | Source                           | Function   | Type      | Expires           |
|-----------------|----------------------------------|--|-----------|-------------------|
| FX-LB           | GMO-Z.com<br>Trade UK<br>Limited | Session identification for the website load balancer   | Essential | At end of session |
| api-cookie-view | GMO-Z.com<br>Trade UK<br>Limited | For displaying cookie warning  | Essential | 1 year            |
| uksso           | GMO-Z.com<br>Trade UK<br>Limited | Session identification for the Demo Account application form and Demo Account trading site (SSO) load balancer | Essential | At end of session |
| ukweb           | GMO-Z.com<br>Trade UK<br>Limited | Session identification for the Demo Account trading site load balancer   | Essential | At end of session |
| uksso           | GMO-Z.com<br>Trade UK<br>Limited | Session identification for the Live Account application form and Live Account trading site (SSO) load balancer | Essential | At end of session |
| ukweb           | GMO-Z.com<br>Trade UK<br>Limited | Session identification for the Live Account trading site load balancer   | Essential | At end of session |
| testcookie      | GMO-Z.com<br>Trade UK<br>Limited | To check whether the user's web browser is compatible with Z.com Trader  | Essential | At end of session |
| salt            | GMO-Z.com<br>Trade UK<br>Limited | Used for security purposes when using parts of the website such as the online enquiry form                     | Essential | At end of session |
| aid<br>days     | GMO-Z.com<br><br>Trade UK        | To identify incoming traffic from marketing affiliates   | Marketing | 30                |

| Limited  |                                      |   |           |                   |
|--|--------------------------------------|---|-----------|-------------------|
| Name   | Source                               | Function  | Type      | Expires           |
| cid  | GMO-Z.com<br>Trade UK<br>Limited     | To identify incoming traffic from marketing affiliates                                    | Marketing | 30 days           |
| lid<br>days  | GMO-Z.com<br><br>Trade UK<br>Limited | To identify incoming traffic from marketing affiliates                                    | Marketing | 30                |
| mid  | GMO-Z.com<br>Trade UK<br>Limited     | To identify incoming traffic from marketing affiliates                                    | Marketing | 30 days           |
| JSESSIONID   | GMO-Z.com<br><br>Trade UK<br>Limited | To identify the user's session when filling out the Demo Account application form session | Essential |                   |
| JSESSIONID   | GMO-Z.com<br>Trade UK<br>Limited     | To identify the user's session on the Demo Account trading site (SSO)                     | Essential | At end of session |
| com.gmo_click.<br>of<br>ssoLogin.ssoSes-                                 | GMO-Z.com<br><br>Trade UK            | To identify the user's session on the Demo Account trading site (SSO)                     | Essential | At end of session |
| JSESSIONID   | GMO-Z.com<br>Trade UK<br>Limited     | To identify the user's session on the Demo Account trading site                           | Essential | At end of session |
| org.springframework.web.servlet.<br>i18n.CookieLocaleResolver.<br>LOCALE | GMO-Z.com<br>Trade UK<br>Limited     | To identify the user's session on the Demo Account trading site                           | Essential | At end of session |
| JSESSIONID   | GMO-Z.com<br>Trade UK<br>Limited     | To identify the user's session when filling out the Live Account application form         | Essential | At end of session |
| JSESSIONID<br>of   | GMO-Z.com<br><br>Trade UK<br>Limited | To identify the user's session on the Live Account trading site (SSO)                     | Essential | At end of session |
| com.gmo_click.<br>ssoLogin.ssoSessionId                                  | GMO-Z.com<br>Trade UK<br>Limited     | To identify the user's session on the Live Account trading site (SSO)                     | Essential | At end of session |
| Name   | Source                               | Function  | Type      | Expires           |

|  |                                  |  |             |                      |
|--|----------------------------------|--|-------------|----------------------|
| JSESSIONID<br>of   | GMO-Z.com<br>Trade UK<br>Limited | To identify the user's session on the Live<br>Account trading site | Essential   | At end<br>session    |
| org.springframework.web.servlet.i18n.CookieLocaleResolver.LOCALE | GMO-Z.com<br>Trade UK<br>Limited | To identify the user's session on the Live<br>Account trading site | Essential   | At end of<br>session |
| __utma   | Google                           | Analysis of visitors' usage of the website                         | Performance | 2 years              |
| __utmb   | Google                           | Analysis of visitors' usage of the website                         | Performance | 30<br>minutes        |
| __utmc   | Google                           | Analysis of visitors' usage of the website                         | Performance | At end of<br>session |
| __utmz   | Google                           | Analysis of visitors' usage of the website                         | Performance | 6 months             |
| HumanClickKEY  | Liveperson                       | For provision of live chat service                                 | Essential   | At end of<br>session |
| HumanClickSite-ContainerID_28702                                 | Liveperson                       | For provision of live chat service                                 | Essential   | At end of<br>session |
| LivePersonID<br>of   | Liveperson                       | For provision of live chat service                                 | Essential   | At end<br>session    |

### Disabling and Enabling Cookies

You are able to accept or decline cookies by changing the settings in your web browser.

For general information about managing cookies, including information on how to adjust your browser settings, visit [aboutcookies.org](http://aboutcookies.org). Alternatively, search the internet for other independent sources of information.

If you have any specific questions or concerns about cookies, please contact us at [support.trade.uk@z.com](mailto:support.trade.uk@z.com). For further details about how we keep your personal information safe, please refer to our Privacy Policy, which is available on our website.

### Language of Communications

All GMO-Z.com Trade UK Limited legal documents are available in English and can be found on the English version of our corporate website. Translations into other languages are provided for referential purposes only. For the avoidance of doubt, the English version shall prevail in the event of any inconsistencies or ambiguities.